ANNUAL REPORT
FSU FACULTY SENATE TECHNOLOGY COMMITTEE
MARCH 21, 2020

The Technology Committee is currently chaired by Charles Hofacker (Marketing).

The mission of the Technology Committee is to consider the ways in which University-wide technology infrastructure may impact the academic life of the institution.

The Committee met four times during the 2019-2020 Academic Year up to March.

This past year we have had fantastic cooperation from CIO Jane Livingston and ODL Directory Robert Fuselier. At each of our meetings we have received updates and happenings from ITS and from ODL.

We spent a good amount of time thinking about IT budgets and the IT funding process. The process has been somewhat ad hoc rather than strategic.

The committee has reached a consensus that central IT should cover certain foundational services including network and WiFi, telephony, storage, enterprise software and data center operations.

We also discussed management models, which is to say the contrast between central coordination and local control. WiFi presents us with an example of a service that scales well and thus suggests a more centralized approach. In contrast, some units are quite attached to their own, unique email solutions and centralizing that might yield political problems.

At the end of the fall semester, the committee became aware that faculty who moved into the EAOS building were unhappy due to very high monthly IT fees. These have been reduced somewhat due to clearing up billing errors. Work on this problem is ongoing.

Like much else on campus, our network has suffered quite a large amount of deferred maintenance.

Our most recent meeting dealt solely with the coronavirus emergency and how ITS and ODL are dealing with it. It is estimated that approximately 10% of all faculty have not used Canvas and 20% of all courses do not have a Canvas site.

*Submitted by Charles Hofacker*